

Arcam provides cost-efficient Additive Manufacturing solutions for production of metal components. Arcam's Electron Beam Melting (EBM[®]) technology offers design freedom combined with excellent material properties and high productivity. Arcam is, through our solution orientation and comprehensive product offering, an innovative partner for advanced manufacturing, primarily in the aerospace and medical industries.

Arcam provides EBM systems through Arcam AB in Sweden, powder metals through AP&C in Canada and implant contract manufacturing through DiSanto in the U.S. The company is listed on Nasdaq Stockholm and the Head Office is located in Mölndal, Sweden.

Join us at Arcam and become part of an exciting industry!

Field Service Engineer in Northern Italy

Job description

We are looking for a talented individual to handle technical service on our EMB machines, give support to and train our customers in Italy and abroad, mainly in Europe.

Two of Arcam's largest customers have EBM machines at their production sites in Italy; Lima Corporation (Orthopaedic Implants) in Calatafimi (Palermo) and GE AvioAero in Cameri (Novara). Several other customers are spread in the Italian territory.

Four of our Service and Support Engineers are based in Italy today; one in Sicily and the other three in the Milan area. The person we are looking for should preferably be based near Milan, due to airport reasons. The Arcam Italian Subsidiary is located in Torino where a warehouse of spare parts and consumables of the Arcam EBM machines serves the entire Italian territory.

Core Responsibilities

- Machine installations and hands-on service at our customers, mainly in Italy but also in other parts of Europe. This includes mechanical-, electrical and software work.
- Provide initial on-the-job customer training on system use.
- Provide technical support by phone and e-mail for installed machines.

Qualifications

We think that the right candidate is an experienced, hands-on, engineer with a good theoretical background. Preferable a Bachelor's degree in Mechanical, Electrical/Electronic, Automation Technology or similar.

- Experienced in technical problem solving of mechanical, electrical and PLC controlled systems is highly valued. as well as experience in Additive Manufacturing issues.
- Excellent level of English and Italian, both written and spoken.
- Good communication skills with a true interest in customer satisfaction is a must and you are a highly motivated person with the ability to work both independently and in a team.
- Valid driver's license and good driving record as well as ability to travel extensively, with little notice prior to travel.

For further information, please don't hesitate to call our recruitment consultant Peter Ternebring at Confidera Urval, + 46 31 27 33 30 or Fausto Asvisio, President of Arcam Cad to Metal srl, + 39 335 638 01 36. The closing date for applications is December 16th. Send us your application in English, to career@arcam.com marked "Field Service Engineer - Italy".